BD Rowa[™] Quick Guide

Personal Backup Service



Short-term power failure - and how to prepare your pharmacy

To bridge a short-term power failure, we recommend using the BD Rowa[™] Personal Backup Service, which you can order in our BD Rowa[™] web shop: <u>https://shop.rowa.de/products/rowa-system-backup</u> each of your installations requires its own backup.

- **1** Attaching the Backup to the management computer.
 - Open the control cabinet on your BD $\operatorname{Rowa}^{\scriptscriptstyle {\rm M}}$ unit.
 - Place the Backup in a safe place next to the operational management computer 1 and plug in the USB connector to a free port.
- 2 Contact the BD Rowa[™] Service Desk to activate the Backup service for you remtely.

In case of an emergency - how work during a blackout

- **3** Working with the Backup
 - Remove the Backup from your BD Rowa™ computer in case of a blackout.
 - Connect the Backup to an operational Windows laptop (Smart, Vmax160, Vmax210) or Mac (Smart and Vmax160 only).
 - The software installs itself automatically and launches in English. On a BD Rowa[™] Vmax 210, the Backup is linked to the language setting of your system.
 - Processing your stock on the laptop is the same as removing the packs in emergency mode on your robot.





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End of the power blackout - how to resume your work

- 4 Resume work
 - Once you have finished removing items via your laptop and restored power, the data is synchronised to your BD Rowa[™] Vmax or Smart computer.
 - For this procedure, please contact the BD Rowa[™] Service Desk again.
- 5 After you resumed operation of your system, a system scan is recommended. If you are not yet familiar with the function, we recommend the BD Rowa[™] Vmax advanced user training in the customer learning centre.

Long-term power failure

For a long-term power failure, a generator may be required. Contact a local electrician, as it is necessary to determine exactly which generator is needed for your pharmacy. Make sure to have enough fuel and carry out a test run.

If you have any further questions, please contact your local BD Rowa™ Service.

This document does not replace the operating instructions. The contents of the operating instructions must also be read carefully and observed!



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