

BD Rowa™ Online Portals



Discover our online portals

With your BD Rowa Single Sign-on account, you can access all BD Rowa™ portals:

Learn

Customer Learning Center

<https://clc.rowa.de>



Follow in-depth training courses and gain knowledge about any BD Rowa solution through our eLearnings, quick guides and videos.

Learning videos

<https://rowa.de/en/page/training-videos-videopage/>



Get quick answers to questions about your day-to-day processes with our video tutorials.

Connect

Customer Portal

<https://myrowa.bd.com>



Connect with your BD Rowa robot and the BD Rowa team. See usage statistics, consult the manual or view your history with BD Rowa™ Service.

Webshop

<https://shop.rowa.de>



Order consumables, parts, and add-ons directly through the webshop¹.

Your benefits



One account (Single Sign-on) for all BD Rowa™ portals.



Learn about your BD Rowa solutions.



Overview of your machines and their performance in real-time.



See your BD Rowa contacts, manuals, and service tickets.



Easily manage employee accounts.



Order consumables and add-ons (eg. Cleaning Module, Personal Backup Service).

¹ Webshop availability and offer is dependent on region.

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How it works

1

Open the email with the invitation link.

2

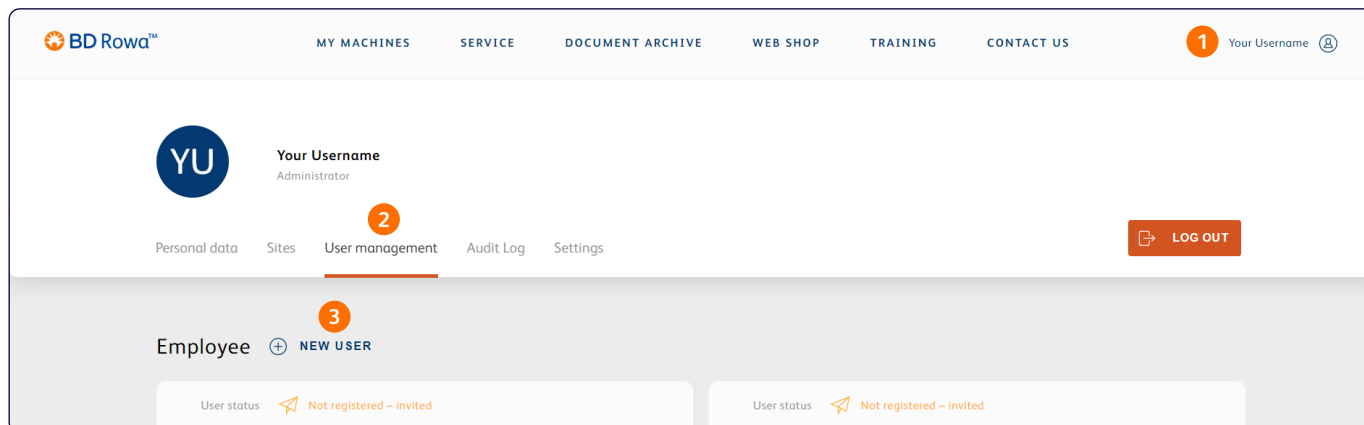
Click on the link and enter your email address, then click on the button **Request verification code**.

3

You will now receive a verification code to the email address provided, which you can use to register in the BD Rowa™ Customer Portal.

Get your team involved

From the customer portal, you can easily create accounts for all your employees, so they can see relevant data and track their individual learning progress.



1 Open the menu by clicking the **profile button** in the top right corner.

2 Navigate to the **User Management** tab.

3 Click **New User** and fill in all required details.

Repeat this process for every employee who needs a separate login.

Support

You can change or reset your password at any time by using the **Forgot your password?** button on the login screen.

If you need any further support with your account or any of the online portals, please contact rowa.customerportal@bd.com.

bd.com/rowa

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