

# My way with BD Rowa™

**1 Contract signing**



**2 Project coordination**

All appointments will be arranged with you. Also feel free to share the contact with your shopfitter.



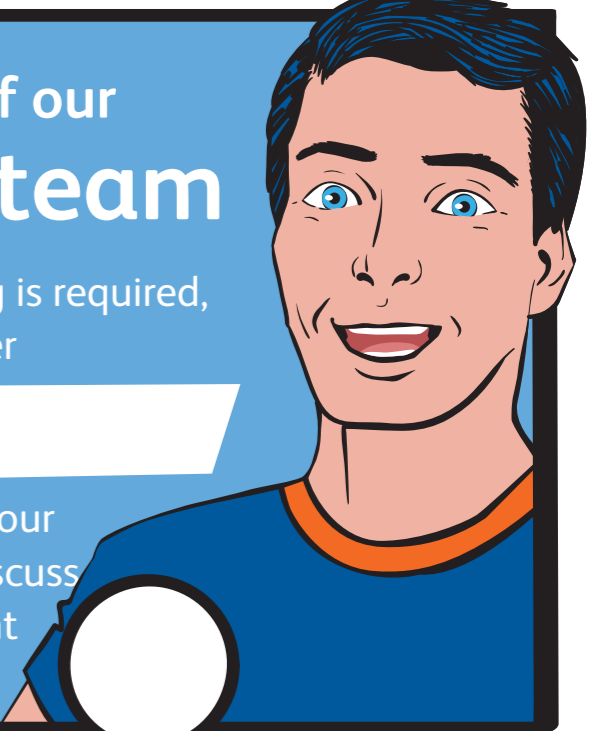
**3 Visit of our project team**

If on-site planning is required, our project planner



Name:

Contact:

will visit you in your pharmacy to discuss all the important details.



**4 Production**



Your machine will be produced for you in Kelberg. Now take care of the installation requirements.

**5 Start of your online training**

Three weeks prior to installation, you will receive an invitation to the online training via mail.



**6 Delivery**

Your robot is on its way to you.



Arrival on:

**7 Installation of your machine**



Our installation team will take care of the installation of your machine.

[Click here for more information.](#)

**8 Commissioning**



Our service team takes over the fine work and commissions the machine into operation.

**9 Basic training**

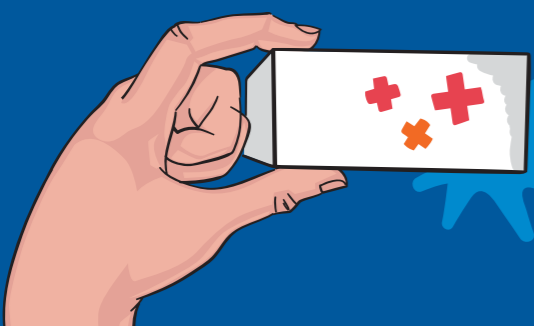


Upon completion of all work on the robot, you will receive a basic training from your service technician.

Appointment:


**10 Initial loading of your machine**

From now on you can input medications.



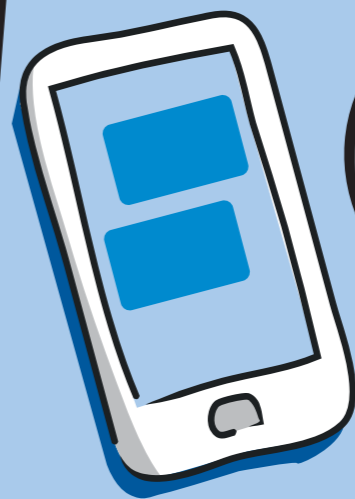
[Click here for more information.](#)

**11 Project conclusion / handover**




Your robot can be included in the team as a full employee.


**12 Questions?**



Visit our customer learning center [clc.row.de](http://clc.row.de) or contact our service desk

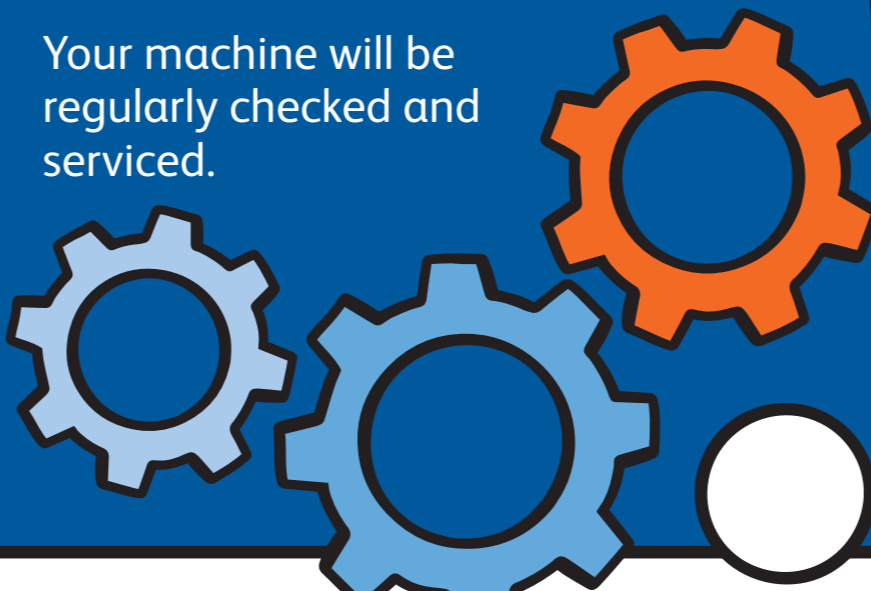


**13 Information**



More information about your robot is available in the Customer Portal: [myrowa.bd.com](http://myrowa.bd.com)

**14 Maintenance**



Your machine will be regularly checked and serviced.

**15 We look forward to many years of successful cooperation!**

