My way with ❂ BD Rowa™

1 Contract signing

2 Project coordination

All appointments will be arranged with you. Also feel free to share the contact with your shopfitter.
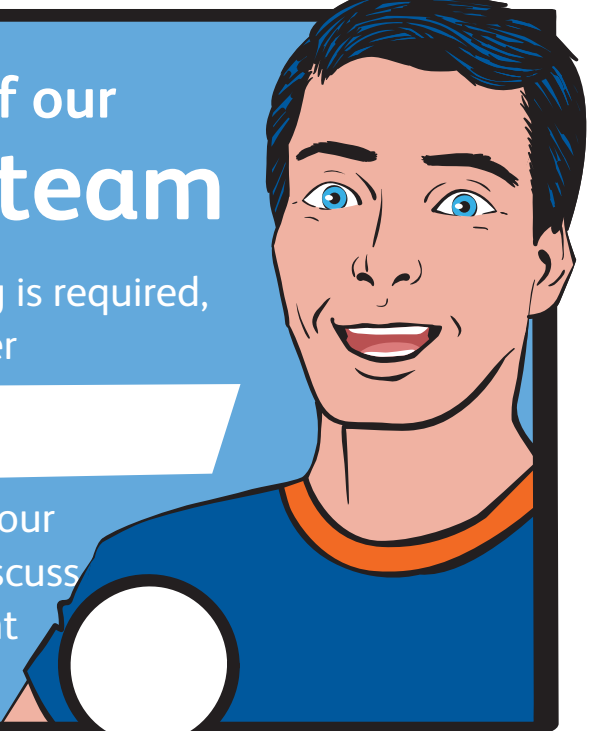
3 Visit of our project team

If on-site planning is required, our project planner

Name:
Contact:

will visit you in your pharmacy to discuss all the important details.

4 Production

Your machine will be produced for you in Kelberg. Now take care of the installation requirements.

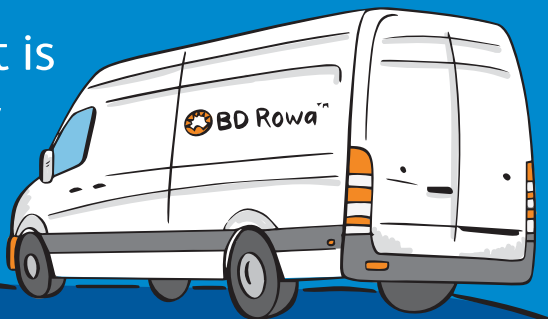**5 Start of your online training**

Three weeks prior to installation, you will receive an invitation to the online training via mail.

Scan the code for more info.

6 Delivery

Your robot is on its way to you.

Arrival on:

7 Installation of your machine

Our installation team will take care of the installation of your machine.

Scan the code for more info.

8 Commissioning

Our service team takes over the fine work and commissions the machine into operation.
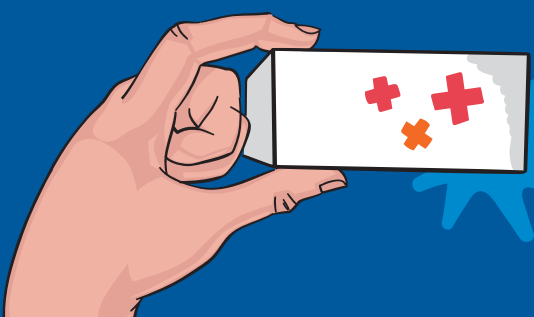
9 Basic training

Upon completion of all work on the robot, you will receive a basic training from your service technician.

Appointment:

10 Initial loading of your machine

From now on you can input medications.

Scan the code for more info.

11 Project conclusion / handover

Your robot can be included in the team as a full employee.

12 Questions?

Visit our customer learning center **clc.rowa.de** or contact our service desk

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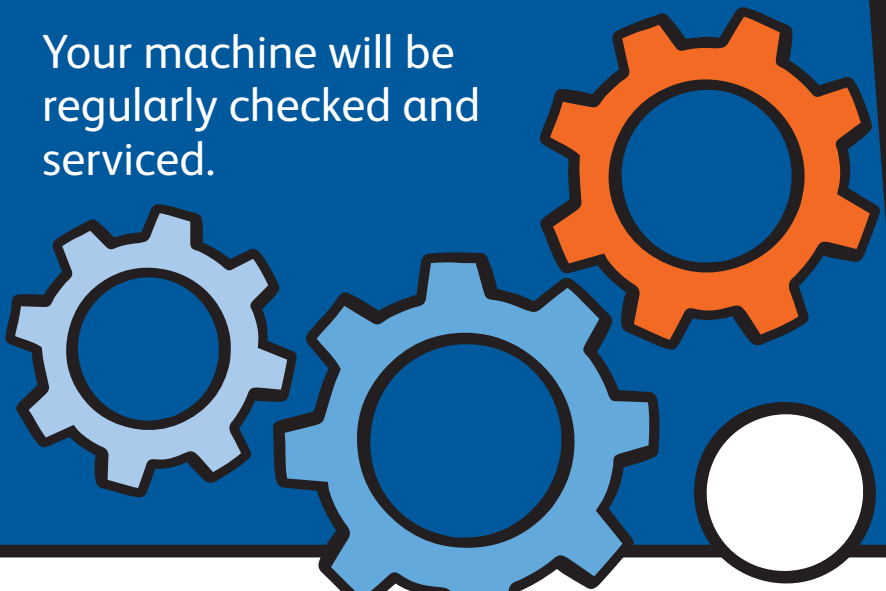**13 Information**

More information about your robot is available in the Customer Portal:

myrowa.bd.com

14 Maintenance

Your machine will be regularly checked and serviced.

15 We look forward to many years of succesful cooperation!