

My way with BD Rowa™

1 Contract signing



2 Project coordination

All appointments will be arranged with you. Also feel free to share the contact with your shopfitter.



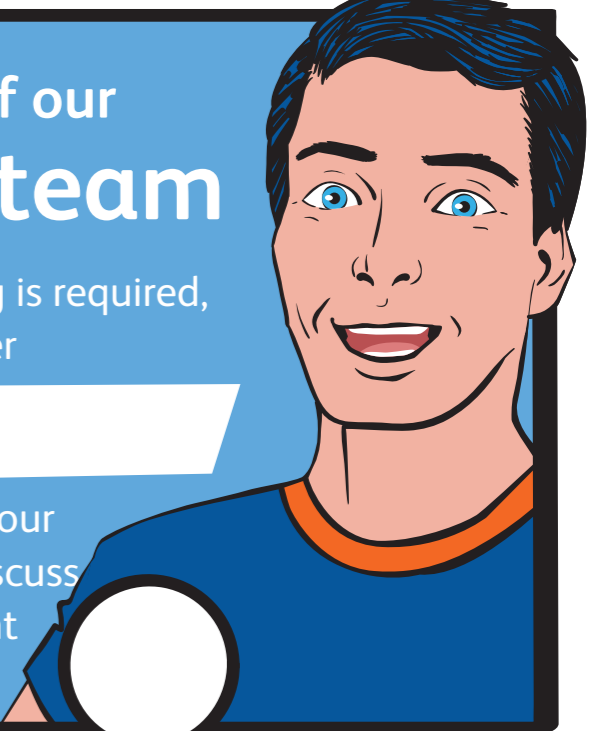
3 Visit of our project team

If on-site planning is required, our project planner



Name:

Contact:


will visit you in your pharmacy to discuss all the important details.



4 Production



Your machine will be produced for you in Kelberg. Now take care of the installation requirements.



5 Start of your online training

Three weeks prior to installation, you will receive an invitation to the online training via mail.

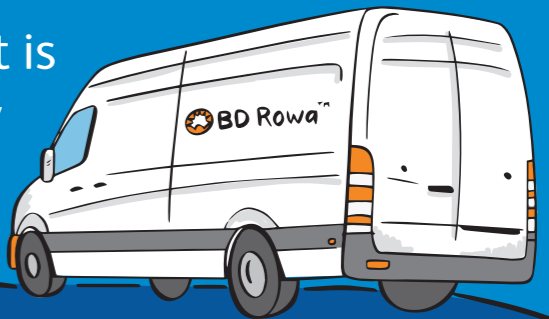


Scan or click the code for more info




6 Delivery

Your robot is on its way to you.



Arrival on:



7 Installation of your machine



Our installation team will take care of the installation of your machine.




Scan or click the code for more info



8 Commissioning



Our service team takes over the fine work and commissions the machine into operation.



9 Basic training





Upon completion of all work on the robot, you will receive a basic training from your service technician.

Appointment:




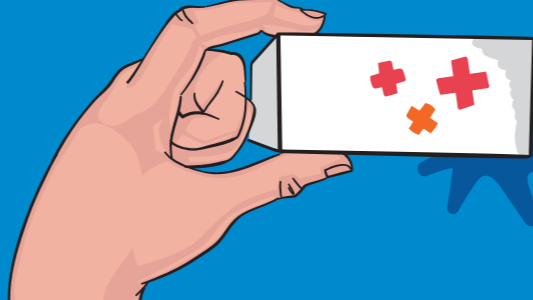
10 Project conclusion / handover

Your robot can be included in the team as a full employee.




11 Initial loading of your machine

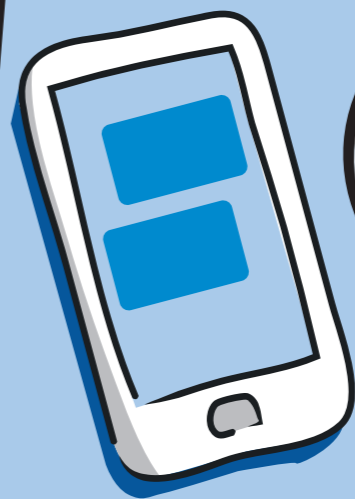
From now on you can input medications.



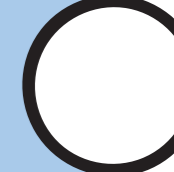

Scan or click the code for more info



12 Questions?



Visit the Customer Learning Center clc.rowa.de or contact our service desk



13 Information


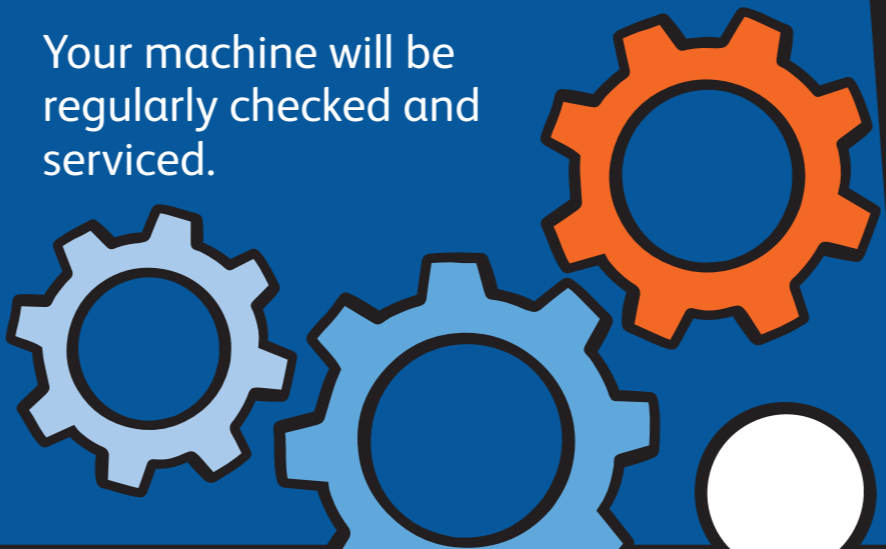


More information about your robot is available in the Customer Portal: myrowa.bd.com



14 Maintenance

Your machine will be regularly checked and serviced.



15 We look forward to many years of successful cooperation!

